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(FILE 'HOME' ENTERED AT 10:00:04 ON 09 JAN 2004)

FILE 'CONFSCI' ENTERED AT 10:00:10 ON 09 JAN 2004
L1 0 S WHOLESALE(3N)(BILLING? OR COLLECT?)

09/514736

STN Search

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File 344:Chinese Patents Abs Aug 1985-2003/Nov
          (c) 2003 European Patent Office
File 347: JAPIO Oct 1976-2003/Sep(Updated 040105)
          (c) 2004 JPO & JAPIO
File 350:Derwent WPIX 1963-2004/UD,UM &UP=200402
          (c) 2004 Thomson Derwent
?ds
Set
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                 TELEPHONE (3N) (RECORD OR RECORDS OR CHARGE OR CHARGES OR SE-
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S2
                 BILLING (3N) (CLIENT? OR CUSTOMERS)
           126
S3
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              ILLS OR CHARGE OR CHARGES OR SERVICE OR SERVICES)
S4
                WHOLESALE (3N) (BILLING? OR COLLECT?)
S5
                 (GENERAT? OR CREAT?) (3N) TABULATION?
            41
S6
           16
                (COMPARE? OR COMPARI? OR ASSESS?) (3N) TABULATION?
S7
                 (S5 OR S6) (5N) (MICROSOFT()SOFTWARE)
S8
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        33037
S9
            0
                S1 AND S4
S10
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                S1 AND S7
S11
                S1 AND (S5 OR S6)
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S12
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                S2 AND S4
S13
            0
                S3 AND S4
S14
          324
                S1 AND BILLING?
S15
                S14 AND (MICROSOFT (SOFTWARE))
            0
S16
                S14 AND (S5 OR S6)
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S17
                S14 AND TABULAT?
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S18
            5
                SI AND S2 (KWic all)
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File 344: Chinese Patents Abs Aug 1985-2003/Nov (c) 2003 European Patent Office File 347: JAPIO Oct 1976-2003/Sep(Updated 040105) (c) 2004 JPO & JAPIO File 350:Derwent WPIX 1963-2004/UD,UM &UP=200402 (c) 2004 Thomson Derwent File 348:EUROPEAN PATENTS 1978-2003/Dec W02 (c) 2003 European Patent Office File 349:PCT FULLTEXT 1979-2002/UB=20031225,UT=20031218 (c) 2003 WIPO/Univentio ?ds Set Items Description S1 14 AU='KAM C': AU='KAM CHEONG ANTHONY TSOI' S2 0 S1 AND RBOE S3 1 S1 AND TELEPHONE? S4 AU='CHENG-KUK J': AU='CHENG-KUO F'

> Author search

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File 348: EUROPEAN PATENTS 1978-2003/Dec W02
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File 349:PCT FULLTEXT 1979-2002/UB=20031225,UT=20031218
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               ILLS OR CHARGE OR CHARGES OR SERVICE OR SERVICES) (Kwiz all)
                  WHOLESALE (3N) (BILLING? OR COLLECT?) (Kwiz all) (GENERAT? OR CREAT?) (3N) TABULATION?
S4
             17
S5
S6
                   (COMPARE? OR COMPARI? OR ASSESS?) (3N) TABULATION?
             35
S7
                   (S5 OR S6) (5N) (MICROSOFT () SOFTWARE)
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S8
          8327
S9
                  S1(S)S2
S10
             38
                  S10 NOT S9
S11
             37
                  S11 AND IC=G06F (Kwie all)
S12
             21
S13
              0
                  S8(S)S1
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File 256:SoftBase:Reviews,Companies&Prods. 82-2004/Dec
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       65:Inside Conferences 1993-2004/Jan W1
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File 475: Wall Street Journal Abs 1973-2004/Jan 07
          (c) 2004 The New York Times
File 139:EconLit 1969-2003/Dec
          (c) 2003 American Economic Association
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S5
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                 (COMPARE? OR COMPARI? OR ASSESS?) (3N) TABULATION?
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            20
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S12
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S14
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S15
                 RD (unique items) (Kwic all)
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File 16:Gale Group PROMT(R) 1990-2004/Jan 08
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File 148:Gale Group Trade & Industry DB 1976-2004/Jan 08
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         (c) 1999 The Gale Group
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         (c) 2004 The Gale Group
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         (c) 2004 The Gale Group
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       9:Business & Industry(R) Jul/1994-2004/Jan 07
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         (c) 2004 ProQuest Info&Learning
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      20:Dialog Global Reporter 1997-2004/Jan 08
         (c) 2004 The Dialog Corp.
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         (c) 2004 FIZ TECHNIK
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         (c) 2004 McGraw-Hill Co. Inc
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         (c) 2004 San Jose Mercury News
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         (c) 1999 Business Wire
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          (c) 2004 Knight Ridder/Tribune Bus News
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          (c) 2004 American Banker
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          (c) 2004 ProQuest Info&Learning
File 626:Bond Buyer Full Text 1981-2004/Jan 08
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File 267: Finance & Banking Newsletters 2004/Jan 07
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S11
           16
S12
          121
                 S1(3N)S2
S13
                 S12(S)S7
S14
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S15
                 S12 NOT S11
          121
                 S15 NOT PY>2000
S16
          116
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S19	0	S8(S)(S1 OR S2)	

File 1:ERIC 1966-2004/Jan 06 (c) format only 2004 The Dialog Corporation File 2:INSPEC 1969-2003/Dec W2 (c) 2003 Institution of Electrical Engineers File 5:Biosis Previews(R) 1969-2004/Jan W1 (c) 2004 BIOSIS File 6:NTIS 1964-2004/Jan W1 (c) 2004 NTIS, Intl Cpyrght All Rights Res File 7:Social SciSearch(R) 1972-2004/Jan W1 (c) 2004 Inst for Sci Info File 8:Ei Compendex(R) 1970-2004/Dec W4 (c) 2004 Elsevier Eng. Info. Inc. 9:Business & Industry(R) Jul/1994-2004/Jan 08 File (c) 2004 Resp. DB Svcs. File 10:AGRICOLA 70-2003/Nov (c) format only 2003 The Dialog Corporation File 13:BAMP 2003/Dec W3 (c) 2003 Resp. DB Svcs. 15:ABI/Inform(R) 1971-2004/Jan 08 File (c) 2004 ProQuest Info&Learning File 16:Gale Group PROMT(R) 1990-2004/Jan 09 (c) 2004 The Gale Group File 18:Gale Group F&S Index(R) 1988-2004/Jan 09 (c) 2004 The Gale Group File 19:Chem.Industry Notes 1974-2004/ISS 200401 (c) 2004 Amer.Chem.Soc. File 20:Dialog Global Reporter 1997-2004/Jan 09 (c) 2004 The Dialog Corp. File 22:Employee Benefits 1986-2004/Jan (c) 2004 Int.Fdn.of Empl.Ben.Plans 30:AsiaPacific 1985-2003/Dec 30 File (c) 2003 Aristarchus Knowledge Indus. 34:SciSearch(R) Cited Ref Sci 1990-2004/Jan W1 File (c) 2004 Inst for Sci Info File 35:Dissertation Abs Online 1861-2003/Nov (c) 2003 ProQuest Info&Learning File 39:Historical Abstracts 1973-2003 (c) 2003 ABC-CLIO File 40:Enviroline(R) 1975-2003/Nov File 47: Gale Group Magazine DB(TM) 1959-2004/Jan 01 (c) 2004 The Gale group File 48:SPORTDiscus 1962-2003/Dec (c) 2003 Sport Information Resource Centre File 50:CAB Abstracts 1972-2004/Dec (c) 2004 CAB International File 51:Food Sci.&Tech.Abs 1969-2004/Jan W1 (c) 2004 FSTA IFIS Publishing File 53: FOODLINE(R): Food Science & Technology 1972-2004/Jan 07 (c) 2004 LFRA File 54: FOODLINE(R): Market Data 1979-2004/Jan 08 (c) 2004 LFRA File 67:World Textiles 1968-2003/Dec (c) 2003 Elsevier Science Ltd. File 71:ELSEVIER BIOBASE 1994-2004/Jan W1 (c) 2004 Elsevier Science B.V. File 73:EMBASE 1974-2004/Jan W1 (c) 2004 Elsevier Science B.V. File 74:Int.Pharm.Abs 1970-2004/Nov B2 (c) 2004 Amer.Soc.of Health-Sys.Pharm. 75:TGG Management Contents(R) 86-2004/Dec W4 File (c) 2004 The Gale Group File 88:Gale Group Business A.R.T.S. 1976-2004/Jan 09 (c) 2004 The Gale Group 93: TableBase (R) Sep 1997-2003/Dec W3 File (c) 2003 Resp. DB Svcs.

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File
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          (c) 2003 The HW Wilson Co.
File 101: Disclosure Database (R) 2004/Jan W1
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File 103: Energy SciTec 1974-2004/Dec B2
          (c) 2004 Contains copyrighted material
File 110:WasteInfo 1974-2002/Jul
               2002 AEA Techn Env.
File 111:TGG Natl.Newspaper Index(SM) 1979-2004/Jan 07
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File 148:Gale Group Trade & Industry DB 1976-2004/Jan 09
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S2
       661838
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S3
                 S1 (5N) S2
                RD (unique items Kw/, a//) (REGIONAL() BELL() OPERATING() COMPAN? OR RBOC)
S4
            2
S5
        34444
                 S5 (5N) S1 (KWIC)
S6
            1
S7
            1
                S6 NOT S4 (KWIC All)
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,6 8	1046	(GENERAT? OR CREAT?) (3N) TABULAT?
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S10	0	S1(8N)(MICROSOFT()SOFTWARE)
S11	0	S1(5N)MICROSOFT?

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         (c) 2004 The Gale Group
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Set
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             LL$ OR CHARGE? ?) AND SERVICE? ?
S2
                 RBOC AND RETAIL? AND (CUSTOMER? ? OR CONSUMER? ? ) AND (BI-
             LL? OR CHARGE? ?) AND SERVICE? ?
S3
                 S2 AND TELEPHONE$
S4
          634
                 S2 AND TELEPHONE? ?
S5
                 S4 AND RESALE? ?
          129
S6
            69
                 S5 AND WIRELESS
S7
            52
                 RD (unique items)
S8
                 S7 AND PY =2000
            4
                 S7 AND PY <= 2000 ( Knie all |
S9
            41
S10
                 (COMPAR? OR EVALUAT? OR MATCH?) (10N) (BILL? OR RECORD? ?)
        34966
              (10N) (RETAIL? OR LOCAL OR CUSTOMER? ?)
                S2 AND S10 (Kwic all)
S11
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Refine Search

Search Results -

Terms	Documents
L20 and table\$	23

US OCR Full-Text Database

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US Pre-Grant Publication Full-Text Database

Database:

EPO Abstracts Database

JPO Abstracts Database

Derwent World Patents Index IBM Technical Disclosure Bulletins

Search:

rboc and retail and customers and charges and bill\$

Refine Search

Recall Text =

Clear

Interrupt

Search History

DATE: Friday, January 09, 2004 Printable Copy Create Case

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side	,		set
DB=	EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=ADJ	•	
<u>L21</u>	120 and table\$ (Kuic all)	23	<u>L21</u>
<u>L20</u>	(wholesale or compan\$) and (compar\$ or evaluat\$ or match\$) and (retail\$ or local or charge\$1 or service\$1 or bill\$ or record\$1) and (client\$1 or customer\$1)	298	<u>L20</u>
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<u>L19</u>	L18 and retail\$	127	<u>L19</u>
L18	L17 and format\$	333	<u>L18</u>
<u>L17</u>	14 and 17	464	<u>L17</u>
L16	14 and 17	464	<u>L16</u>
<u>L15</u>	113 and 14 (ikun all)	24	<u>L15</u>
<u>L14</u>	113 and 14 (Kuic all) 112 and L13 (Kuic all)	3	<u>L14</u>
<u>L13</u>	(generat\$ or creat\$ or produc\$) adj10 (table\$1 or tabulation\$1 or file\$1) adj10 (bill\$1 or charge\$)	314	<u>L13</u>

	/		
<u>L12</u>	L11 and (phone\$1 or telephone\$1) (Ti ell)	70	<u>L12</u>
<u>L11</u>	L10 and format\$	70	<u>L11</u>
<u>L10</u>	18 and L9	.73	<u>L10</u>
<u>L9</u>	(generat\$ or creat\$ or produc\$) adj10 (table\$1 or tabulation\$1 or file\$1)	154683	<u>L9</u>
<u>L8</u>	16 and 17	172	<u>L8</u>
<u>L7</u>	(compar\$ or match\$ or evaluat\$ or differen\$) adj10 (bill\$ or record\$1 or charge\$1) adj10 (service\$ or telephone\$ or phone\$1 or usage\$1 or use\$1)	3746	<u>L7</u>
<u>L6</u>	14 and L5	1781	<u>L6</u>
<u>L5</u>	(bill\$ or charging) adj6 (customer\$ or client\$)	6660	<u>L5</u>
<u>L4</u>	(wholesale or rboc or compan\$) adj 10 (retail\$ or local or charge\$1 or service\$1 or bill\$ or record\$1)	21798	<u>L4</u>
<u>L3</u>	rboc same bill\$ same service\$ (kun c coo)	36	<u>L3</u>
<u>L2</u>	rboc same bill\$ same service\$ same retail\$	0	<u>L2</u>
LI	(wholesale or compan\$) adj 10 (compar\$ or evaluat\$ or match\$) adj 10 (retail\$ or local or charge\$1 or service\$1 or bill\$ or record\$1) adj 10 (client\$1 or customer\$1 or consumer\$1) (\(\mathcar{L} \mathcar{L} \mathcar{L} \)	1	<u>L1</u>

END OF SEARCH HISTORY

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       9:Business & Industry(R) Jul/1994-2004/Jan 08
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      15:ABI/Inform(R) 1971-2004/Jan 09
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          (c) 2004 ProQuest Info&Learning
File 636:Gale Group Newsletter DB(TM) 1987-2004/Jan 09
          (c) 2004 The Gale Group
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                 Description
 Set
         Items
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 S1
              LL$ OR CHARGE? ?) AND SERVICE? ?
                 RBOC AND RETAIL? AND (CUSTOMER? ? OR CONSUMER? ? ) AND (BI-
 S2
              LL? OR CHARGE? ?) AND SERVICE? ?
 S3
             0
                 S2 AND TELEPHONE$
           634
                 S2 AND TELEPHONE? ?
           129
                 S4 AND RESALE? ?
            69
                 S5 AND WIRELESS
 S7
            52
                 RD (unique items)
                 S7 AND PY =2000
 S8
                  S7 AND PY <= 2000 ( Knie all )
 S9
            41
                  (COMPAR? OR EVALUAT? OR MATCH?) (10N) (BILL? OR RECORD? ?)
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               (10N) (RETAIL? OR LOCAL OR CUSTOMER? ?)
                  S2 AND S10 (Kwic all)
 S11
            13
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Refine Search

Search Results -

Terms	Documents
L20 and table\$	23

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Search:

rboc and retail and customers and charges and bill\$

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DB=	EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=ADJ		
1.21	120 and table\$ (Kinc ell)	23	<u>L21</u>
	(wholesale or compan\$) and (compar\$ or evaluat\$ or match\$) and (retail\$ or		
<u>1.20</u>	local or charge\$1 or service\$1 or bill\$ or record\$1) and (client\$1 or	298	<u>L20</u>
	customer\$1 or consumer\$1)		
DB =	PGPB, USPT, USOC, EPAB, JPAB, DWPI, TDBD; PLUR=YES; OP=ADJ		
<u>L19</u>	L18 and retail\$	127	<u>L19</u>
L18	L17 and format\$	333	L18
L17	14 and 17	464	<u>L17</u>
<u>L16</u>	14 and 17	464	<u>L16</u>
<u>L15</u>	113 and 14 (kenc all)	24	<u>L15</u>
L14	113 and 14 (kence all) 112 and L13 (kinc all)	3	<u>L14</u>
L13	(generat\$ or creat\$ or produc\$) adj10 (table\$1 or tabulation\$1 or file\$1) adj10 (bill\$1 or charge\$)	314	<u>L13</u>

<u>L12</u>	L11 and (phone\$1 or telephone\$1) (Ti ell)	70	<u>L12</u>
<u>L11</u>	L10 and format\$	70	<u>L11</u>
<u>L10</u>	18 and L9	73	<u>L10</u>
1.9	(generat\$ or creat\$ or produc\$) adj10 (table\$1 or tabulation\$1 or file\$1)	154683	<u>1.9</u>
<u>L8</u>	16 and 17	172	<u>L8</u>
<u>L7</u>	(compar\$ or match\$ or evaluat\$ or differen\$) adj10 (bill\$ or record\$1 or charge\$1) adj10 (service\$ or telephone\$ or phone\$1 or usage\$1 or use\$1)	3746	<u>L7</u>
<u>L6</u>	14 and L5	1781	<u>L6</u>
<u>L5</u>	(bill\$ or charging) adj6 (customer\$ or client\$)	6660	<u>L5</u>
<u>L4</u>	(wholesale or rboc or compan\$) adj10 (retail\$ or local or charge\$1 or service\$1 or bill\$ or record\$1)	21798	L4
<u>L3</u>	rboc same bill\$ same service\$ (kuric cos)	36	<u>L3</u>
<u>L2</u>	rboc same bill\$ same service\$ same retail\$	0	<u>L2</u>
<u>L1</u>	(wholesale or compan\$) adj 10 (compar\$ or evaluat\$ or match\$) adj 10 (retail\$ or local or charge\$1 or service\$1 or bill\$ or record\$1) adj 10 (client\$1 or customer\$1 or consumer\$1) (1	<u>L1</u>

END OF SEARCH HISTORY

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S4
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S5
           129
                 S5 AND WIRELESS
S6
            69
            52
                 RD (unique items)
S7
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S8
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S10
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             OR CODING?) ( Kuic )
S2
                S1(5N) (CLEC OR COMPETITIVE()LOCAL()EXCHANGE()CARRIER? OR L-
             OCAL() EXCHANGE() CARRIER?)
S3
                S1(5N) (TELECOMMUNICATION? OR TELEPHONE() (COMPANY OR COMPAN-
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S4
     14620445
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S5
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S6,
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             CAL()EXCHANGE()CARRIER? OR LOCAL()EXCHANGE()CARRIER?)
S7
          181
                S6(10N)S4
S8
          181
                S7 NOT S1
S9
                S8 (10N) BUNDLE?
S10
          159
                S8 NOT PY>2002
S11
           76
                RD (unique items)
S12
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S13
                S12(5N) (BILLING OR BILLINGS OR FEE OR FEES OR COST OR COSTS
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S14
                S13 NOT (S1 OR S11)
           15
S15
                RD (unique items) (Kuic all)
           10
S16
            0
                S5(5N)S12
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S1(5N)(CLEC OR COMPETITIVE()LOCAL()EXCHANGE()CARRIER? OR L-
S2
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S3
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S6
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              CAL() EXCHANGE() CARRIER? OR LOCAL() EXCHANGE() CARRIER?)
S7
                 S6 AND S4
S8
                 S7 NOT S1
S 9
                 S6 AND BUNDLE?
S10
                 S9 NOT (S1 OR S8)
S11
                 (CLEC OR COMPETITIVE()LOCAL()EXCHANGE()CARRIER? OR LOCAL()-
             EXCHANGE() CARRIER?) (5N) BUNDLE?
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S12
S13
                 S5 AND (CLEC OR COMPETITIVE()LOCAL()EXCHANGE()CARRIER? OR -
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LOCAL() EXCHANGE() CARRIER?)

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